

Written comments made by '05 users of Rel-Tek gas monitoring systems -

SMAT - [A CNG bus transit authority in California]

Writes the CNG garage Maintenance Director -- <> The Millennia-DX, GasBoss and MagiKal equipment has performed flawlessly since being installed by Rel-Tek [basic system dates from '98]. <> We are very satisfied with both products and service. <> We have had no problems with the sensors or telemetry since they were installed. <> The [auto-cal] tanks have not had to be replaced since the system was upgraded [with MagiKal in '03]. <> There has been a significant reduction in maintenance since installation of the MagiKal system. <> The automatic calibration utility has provided noticeably better sensor management than the previous manual system. <> Excellent sales and service staff. <> All issues and questions are addressed promptly. <> I would highly recommend Rel-Tek to my peers and colleagues. <> **Using Rel-Tek for our methane monitoring needs has been one of the best decisions made by this agency.**

SMTA - [A large LNG bus transit authority in Texas]

Writes the LNG garage Manager of Maintenance -- <> I feel the sensors are reliable with or without MagiKal automatic calibration. [System dates from '95; upgraded twice, adding MagiKal in '01]. <> We automatically calibrate [38 CH₄ and 18 CO] sensors monthly, and our tanks last a year. <> Products are very reliable and technical support is outstanding. <> They are very courteous and responsive. <> **MagiKal reduces the amount of time spent on calibrating every sensor manually.** <>

CECO - [A major gas-well production firm in Virginia]

Writes the well site Instrumentation Engineer -- <> The Rel-Tek [CH₄] sensors work very well, and the support has been helpful, although we truly needed very little, as the system has performed without failure. <> **It actually performs better than expected.** <>

LRTA [A CNG bus transit authority in Massachusetts]

Writes the CNG garage Maintenance Manager -- <> The equipment [installed in '01] is working as we were told it should. <> We do an auto-calibration once a month, and we have only had to replace each set of [cal-gas] tanks once so far [in four years]. <> I believe the auto-calibration virtually eliminates human error. <> We have always been able to call and get answers to any questions we had. <> I can only speculate as to whether our maintenance/labor cost would be different without auto-calibration, because we never operated the system without it. -- but to manually calibrate [37] sensors monthly would seem to be very labor intensive. I would expect to experience problems with human errors and missed schedules as well. <> All the communications/control panels have performed without incident over this same time period. <> I feel the Rel-Tek system has been a good investment for us, and I would recommend this product to anyone who has similar needs. <> **I have confidence in the Rel-Tek product.** <>

KHSD -- [A large high school district in California using CNG buses] --

Writes the CNG garage Maintenance Director -- <> **We highly recommend this system.** <>